

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2019**  
**C. G. No: 33/2019-20/Nellore Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

***Between***

S. K.Karimulla,  
M/s. Bismilla Grill Works,  
Podalakur (M),  
Nellore Dt.

Complainant

***AND***

1. Assistant Accounts Officer/S-ERO/Podalakur
2. Assistant Executive Engineer/O/Podalakur
3. Deputy Executive Engineer/O/Podalakur C& O
4. Executive Engineer/O/Nellore Rural

Respondents

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**ORDER**

1. Complainant presented a complaint stating that he is having non domestic service Connection No. 3521337005020 in Podalakuru. He used to get minimum bill for the service connection and he pays the bills promptly. But during Mar'2019 he has received a huge bill for Rs. 7,400/- . On his enquiry the AE/Podalakur has informed him that the amount pertains to additional load. He has never used such additional load and hence requested to resolve his grievance.
2. The Respondents No. 1,2,3 and 4 filed their joint written submission wherein they have stated that the complainant is availing supply for a welding shop. He has not installed rated capacitors thereby the RMD exceeded and additional load amount was included in

C.G.No.33/2019-20\_Nellore Circle

**DESPATCHED**  
DATE 4/7

the bill. The respondent No.2 has physically verified the service connection and explained the complainant about the actual load he is availing. The complainant after convinced with the explanation paid the amount of Rs.7,400/- towards the additional load charges. Hence the grievance of the complainant is resolved. The respondents have also enclosed letter of the complainant addressed to respondent No.3 expressing his satisfaction in resolving the grievance.

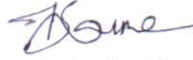
3. In view of the above the complaint is disposed off in favour of the respondents.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/- Member (Finance)      Sd/- Member (Technical)      Sd/- Independent Member      Sd/- Chairperson

Forwarded By Order



Secretary to the Forum

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.33/2019-20\_Nellore Circle

Handwritten notes and stamps, including a blue circular stamp with the text "Nellore Circle" and "33/2019-20".